

**The Area Agency's
Plan For Aging Services (Area Plan)
Fiscal Year 2024 - 2027**

Agency: New River Valley Agency on Aging

Mailing Address: 44 Third St NW Pulaski VA 24301

Local Telephone: 540-980-7720

Toll-Free Number: 1-866-260-4417

Fax: 540-980-7724

E-Mail: [nrvaoo@nrvaoo.org](mailto:nrvaoa@nrvaoo.org)

PSA #: 04

Counties: Pulaski,
Montgomery, Giles
and Floyd

Cities: City of Radford and
the Towns of Pulaski,
Blacksburg and
Christiansburg

*Second Year of the Area Plan:
October 1, 2024 through September 30, 2025*
Virginia Department for Aging and Rehabilitative Services

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SECTION A: AREA PLAN

This Area Plan for Aging Services describes the scope of services to be provided by the Area Agency on Aging with funding from the Department for Aging and Rehabilitative Services. It reflects a planning process based on the basic demographic characteristics of the older population and an assessment of their needs. The Area Agency on Aging submits the Plan to the Virginia Department for Aging and Rehabilitative Services for review and approval.

The Plan describes the management and administration, service systems development, service delivery, and advocacy activities of the Area Agency on Aging during the Plan period. These activities address one or more of the national goals of the Older Americans Act:

- To secure and maintain maximum independence and dignity in a home environment for older individuals capable of self-care with appropriate supportive services.
- To remove individual and social barriers to economic and personal independence for older individuals.
- To provide a continuum of care for the vulnerable elderly.

PART I: ORGANIZATION OF THE AREA AGENCY ON AGING

An Area Agency on Aging is a public or private nonprofit agency created pursuant to the Older Americans Act, which is designated by contract with the Virginia Department for Aging and Rehabilitative Services to develop and administer the Area Plan, as approved, for a comprehensive and coordinated system of services for older persons.

The Older Americans Act intends that the Area Agency on Aging shall be the leader relative to all aging issues on behalf of older persons in the Planning and Service Area. Accordingly, the Area Agency carries out a wide range of functions designed to lead to the development or enhancement of comprehensive and coordinated community-based systems in, or serving, each community in the Planning and Service Area. The elements of each such system are (1) visible focal points, (2) a range of accessible service options, (3) commitment of resources, (4) collaborative decision-making among older persons and organizations, (5) special help or targeted resources for the most vulnerable, (6) effective referral from agency to agency, and (7) sufficient flexibility to respond to individual needs.

The New River Valley Agency on Aging is a

(Complete legal name of the agency)

<input type="checkbox"/>	local government
<input type="checkbox"/>	private nonprofit organization incorporated under the laws of Virginia
<input checked="" type="checkbox"/>	joint exercise of powers organized pursuant to §15.2-1300 et seq. of the Code of Virginia
<input type="checkbox"/>	multipurpose agency

MISSION/VISION STATEMENT:

INSERT DESCRIPTION HERE:
The New River Valley Agency on Aging provides support services, advocacy, resources, and information to aging and adults with disabilities, as well as to their caregivers, to enable them to achieve maximum independence, maintain their dignity, and strengthen their social support systems within their communities while enhancing their quality of life.

GOVERNING BOARD:

The Area Agency on Aging is directed “by leaders in the community who have the respect, capacity and authority necessary to convene all interested persons, assess needs, design solutions, track overall success, stimulate change and plan community responses for the present and for the future” [45 CFR 1321.53(10)].

Chair: Mr. John Peek

Term of Chair Begin Date: 01/01/23

If the Chair served more than one consecutive term, enter the first date.

Term of Appointment Begin Date: 01/01/2024 End Date: 12/31/2024

Vice Chair: Ms. Sally Anna Stapleton

Term of Vice Chair Begin Date: 01/01/2024

Term of Appointment Begin Date: 01/01/2024 End Date: 12/31/2024

Treasurer: Ms. Deena Flinchum

Term of Treasurer Begin Date: 01/01/2023

Term of Appointment Begin Date: 01/01/2024 End Date: 12/31/2024

Process used to appoint members:

INSERT DESCRIPTION HERE:
Board members are appointed annually by the eight (8) participating local governments in the New River Valley.

Dates of governing board meetings for FY 2025:

- December 19, 2024
- March 20, 2025
- June 19, 2025
- September 18, 2025

GOVERNING BOARD MEMBERSHIP

Total Board positions on July 1, 2024 (including vacancies): 8
 (If position is unfilled, please list as "VACANT" on the list below.)

	Member	County or City of Residence	Date of Appointment	Type of Appointment*
1	Mr. John Peek	Giles County	10/01/2023	1
2	Ms. Johana Hicks	Town of Christiansburg	10/01/2023	1
3	Ms. Deena Flinchum	Montgomery County	10/01/2023	1
4	Ms. SallyAnna Stapleton	Radford	10/01/2023	1
5	Ms. Kim Wright	Pulaski County	10/01/2023	1
6	Ms. Linda Milsaps	Floyd County	10/01/2023	1
7	Ms. Lauren Colliver	Town of Blacksburg	10/01/2023	1
8	Ms. Peggy Weston	Town of Pulaski	10/01/2023	1
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* Appointment Type Codes:
 If more than one, list all that apply.

- 1 = County or City Appointment
- 2 = Board Appointed
- 3 = Advisory Council Representative
- 4 = Other (describe): _____

Standing Board Committees identified in the Bylaws:

- Executive Committee and Finance Committee
- _____
- _____
- _____
- _____
- _____
- _____
- _____
- _____

BOARD APPOINTED ADVISORY COUNCIL:

The Area Agency on Aging has established a council which carries out advisory functions which further the Area Agency's mission of developing and coordinating community-based systems of services for all older persons in the **Planning and Service Area (45 CFR 1321.57)**.

The Advisory Council shall be made up of more than 50 percent older persons.

General Membership Characteristics on July 1, 2024:

	Number
Total number Council members (including vacancies)	21
Members age 60+ (including minority individuals and older individuals residing in rural areas) who are participants or who are eligible to participate in program assisted under the OAA.	14
Family caregivers of individuals who are eligible participants	5
Representatives of older persons	14
Representatives of supportive service providers	1
Representatives of the business community	2
Representatives of providers of veterans' health care (if appropriate)	1
Local elected officials	_____
Representatives of health care provider organization	_____
Individuals with leadership experience in private and voluntary sectors	6
General public (not including members age 60+ from above)	_____

Chair Officer: Dr. Dick Harshberger

Term of Chair Begin Date: 01/01/2021

Term of Appointment Begin Date: 01/01/2024 End Date: 12/31/2024

Process used to appoint members:

INSERT DESCRIPTION HERE:
 Members of the Advisory Council shall be appointed annually by the Agency's Board of Directors. The Advisory Council shall be composed of a maximum of 21 members.

Dates of Advisory Council meetings for FY 2025:

<u>December 17, 2024</u>	_____
<u>March 18, 2025</u>	_____
<u>June 17, 2025</u>	_____
<u>September 16, 2025</u>	_____
_____	_____
_____	_____

Bylaws: Attach a copy of your current bylaws for the Governing Board and Advisory Council.

ADVISORY COUNCIL MEMBERSHIP

(If position is unfilled, please list as "VACANT" on the list below.)

	Member	County or City of Residence
1	vacant	Town of Blacksburg
2	Ms. Marya McPherson	Town of Blacksburg
3	vacant	Town of Christiansburg
4	Ms. Carol Cornish	Town of Christiansburg
5	Ms. Annette Calhoun	Montgomery County
6	Ms. Jill Songer	Montgomery County
7	Dr. Dick Harshberger	City of Radford
8	Dr. Helen Harvey	City of Radford
9	Ms. Hilda Burnette	Floyd County
10	vacant	Floyd County
11	Ms. Janet Johnson	Town of Pulaski
12	Ms. Terrie Sternberg	Town of Pulaski
13	Ms. Dawn Taylor	Member at Large
14	Ms. Sara Gilbert	Member at Large
15	Ms. Jennifer Wilsie	Member at Large
16	Mr. Dan Maderic	Member at Large
17	Mr. Dave Bryant	Member at Large
18	Mr. James Wilson	Pulaski County
19	vacant	Pulaski County
20	Mr. Fred Thompson	Giles County
21	Mr. Claude Wimmer	Giles County
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NO WRONG DOOR (NWD) LOCAL ADVISORY COUNCIL:

The goal of the No Wrong Door (NWD) Local Advisory Council is to bring organizations together to discuss opportunities to align efforts and more holistically serve clients and develop a regional ecosystem to support NWD as the lead organization for the AAA service area. Below please provide a list of members and organizational affiliates that your AAA works with in an effort to build partnerships to streamline access to home and community-based services. (See page 18 for a description of No Wrong Door)

Member	Organization

Complete this information about the structure of your No Wrong Door Local Advisory Council:

A. Select one:

- Standalone Advisory Council
- Embedded Agency Advisory Council

B. Frequency of Meetings:

Meetings are held quarterly or as needed.

C. Duration of Advisory Council Meeting:

NWD Advisory Council meeting business is allotted up to an hour at each NRV Agency

D. Any additional information DARS should be made aware of:

SUMMARY SOURCES OF FUNDS:


Estimated FY 2025	
State Government Sources	Amount
DARS Total Allocation for OAA Activities (OAA and State funding)	
Dept. of Rail and Public Transportation	
Dept. of Medical Assistance Servcies	
Dept. of Social Services	
Dept. of Behavioral Health and Developmental Services	
Virginia Housing	
Respite Care Initiative	
SNAP Outreach	
Public Guardianship	
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Federal Government Sources	
Centers for Medicare and Medicaid Services	
Senior Companion Program	
Foster Grandparents Program	
RSVP	
Veterans Administration	
VICAP	53,668
MIPPA	
USDA -SFMNP:	
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Local Government Sources	
Other Specify:	Floyd County 7,900
Other Specify:	Giles County 8,075
Other Specify:	Montgomery Co. 16,652
Other Specify:	Pulaski County 20,000
Other Specify:	Radford City 6,100
Other Specify:	Town of Blacksburg 8,500
Other Specify:	Town Christiansburg 9,500

Other Specify:	Town of Pulaski 4,700
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Private Sources	
Dominion Energy Senior Cool Care	
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Other Sources	
Contributions/In-Kind	
Charges/Fees	5,250
Investment Earnings	
Other Specify:	Volunteer Pulaski 28,600
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Other Specify:	
Total Projected Revenues	

OAA Sec. 306 (a) (13) (E) on the request of the Assistant Secretary or the State, for the purpose of monitoring compliance with this Act, (including conducting an audit), disclose all sources and expenditures of funds such agency receives or expends to provide services to older individuals.

ORGANIZATIONAL CHART:

Attach an organizational chart. The chart illustrates the organizational structure of the Area Agency on Aging, including the functional units and their supervisory/reporting relationships. The chart illustrates the location of the Area Agency within a multipurpose organization, if applicable.



STAFFING:

The Area Agency on Aging is responsible for providing for adequate and qualified staff to perform the activities under the **Area Plan for Aging Services (45 CFR 1321.55)**. The following list does not include the staff of contractors and grantees of the Area Agency on Aging.

JOB TITLE	Name(s) of Employee(s)
Executive Director	Tina King
Director of Finance & Administration	Jennifer Viers
Aging & Disability Services Supervisor	Brittany Long
Long Term Care Ombudsman/Elder Abuse Prevention Spe	Janet Brennend
Virginia Insurance Counseling & Assistance Program Coord	Elizabeth Wray
Virginia Insurance Counseling & Assistance Program Assis	vacant
Information & Program Assistant	Sandi Hoback
Administrative Assistant/Program Coordinator	Pat Corvin
Fiscal Assistant	Stephanie Cressell
Nutrition Supervisor	Gretchen Lawson
Community Engagement & Development Director	Kim Snider
Aging & Disability Services Specialist	Kaleena Alexander, Anne Spangler
Site Coordinators	Caroleen Clowers, Ed Crone, Garn
Environmental Specialist	Carol Quesenberry

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OTHER SIGNIFICANT TRENDS:

Describe any relevant demographic data or trends in the Planning and Service Area that have implications for this Area Plan. **Please explain how the agency will target individuals in greatest economic and social need to address an increased emphasis on economic and social needs in the new Older Americans Act regulations defined in 45 CFR 1321.3 "Greatest economic need" and "Greatest social need."**

INSERT DESCRIPTION HERE:

The New River Valley Agency on Aging's Planning and Service Area is experiencing a steady growth in the older adult population. As of 2020, there were 39,791 individuals aged 60 and above, accounting for 21.7% of the total population in PSA 4. All but Montgomery County and Radford City have an older adult population of over 25% of their total population. Almost 10,000 of these citizens live in what is considered to be rural areas.

There continues to be minimal racial diversity with 95% of the older adult population age 65 and above indicating they are White, 2.6% indicating they are Black and 1.1% indicating they are Asian or some other racial group. 97.6% of older adults indicated that English is their primary language.

Almost 8% of adults over age 60 residing in the New River Valley are at the federal poverty level. Although not considered at the federal poverty level, many additional older adults on fixed/limited incomes, struggle to pay for utilities, food, medications, transportation, etc., as this is often conveyed during calls and visits with those seeking information, resources and services.

Regarding gender, the older adult population is comprised of 55% women and 45% men.

A Community Assessment Survey for Older Adults funded by the Department for the Aging and Disability Services and conducted by a national research team, found that 46% of the older adults they surveyed living in the New River Valley were found to have information access challenges in their service area. While the New River Valley Agency on Aging strives to utilize and maximize all available avenues and sources to reach older adults and their caregivers, this indicates a need to continue and strengthen our efforts through our Information and Assistance and Outreach work along with endeavors to reach caregivers in need of information and/or services. Because 53% of the survey respondents stated they had used public library services during the recent past this is a partnership that will be utilized more for outreach to help older adults obtain information needed.

The CASOA survey also indicates that affordable, accessible, safe housing is also an area that 48% of the respondents rated as a need. Although direct housing services are not provided by the Agency, continued efforts to work with other organizations who do work in this realm will be strengthened to connect older adults to them and to help with identifying and pursuing funding opportunities to expand these efforts.

EMERGENCY PREPAREDNESS PLANNING AND RESPONSE

Sec. 306 (a) (17) of the Older Americans Act requires area agencies on aging to include information detailing how the agency will coordinate activities, and develop long-range emergency preparedness plans, with local and State emergency response agencies, relief organizations, local and state governments, and any other institutions that have responsibility for disaster relief service delivery. **Please summarize. 45 CFR 1321.97** requires agencies to maintain a Continuity of Operations Plan and All-Hazards Emergency Response Plan. Please submit the CoOP, and All Hazards Plan (if applicable).

INSERT DESCRIPTION HERE:

The New River Valley Agency on Aging maintains contact with local Emergency Management Managers and requests to be included in briefing meetings prior to expected natural disasters and for disaster recovery operations. We provide information to local governments, law enforcement and emergency services managers regarding our intent to provide general support and assistance to local governments and local emergency management managers and teams following disasters such as hurricanes, tornadoes, floods and fires.

The assistance and support is tailored to address the needs of the local governments and citizens within the localities affected. In general the Agency assists in taking applications for assistance for funding that may be available and provides transportation to adults age 60 and over to Disaster Recovery Centers and/or to other locations to obtain needed resources.

While it is the intent of the Agency to continue service operations if at all possible, prior to and following a disaster, clients will be notified by phone, if phone service is operable (from a hard copy list that is updated monthly and distributed to staff) by designated staff to check on their well-being and to inform them of the status of services. Staff will also determine if individuals have immediate needs. Should there be an immediate need that cannot be addressed by Agency staff, staff will contact the local emergency manager to determine which entity can be of assistance.

The Agency provides clients information annually on personal planning for emergency preparedness and when local weather related disasters are forecasted.

No Wrong Door Local Standards

Pursuant to **Section 51.5-135(6) of the Code of Virginia**, the Area Agency on Aging is designated as the Lead Agency in each respective service area for No Wrong Door.

No Wrong Door (NWD) is a federal initiative of the Administration for Community Living existing in all 56 states and territories. The initiative serves older adults, persons with disabilities, veterans, caregivers and their families to locate long term services and supports (LTSS). As No Wrong Door local lead entities, four core standards are required to make a fully functional system: 1) Governance and Administration, Public Outreach and Coordination, Person-Centered Options Counseling, and Streamlined Eligibility. More information regarding these federal standards can be found at: <https://nwd.acl.gov/index.html>

No Wrong Door Chart of Local Standards			
1) Governance and Administration			
	Complete	Incomplete	Describe how goal is/will be met
AAA has an active NWD Advisory Council	X		The NWD Advisory Council is being integrated into the NRV Agency on Aging Advisory Council with the first meeting being held 12/12/23. Additional members representing additional entities
AAA carries out local NWD functions of Person-Centered Options Counseling and Communication, Referral, Information and Assistance	X		NRV Agency on Aging, Aging and Disability Services Staff/Options Counselors are trained for Person Centered Options Counseling and CRIA. Other staff is also trained to use CRIA and handle internal and
AAA uses NWD technology (PeerPlace) to share client information with consent across organization(s) and NWD partners	X		NRV Agency on Aging's sharing of information using Peerplace is limited to a few local partners and state level partners, using DARS defined protocol. NRV Agency on Aging receives referrals through
AAA adheres to privacy and security standards including not sharing any client information with any outside technology systems and/or organizations	X		

2) Public Outreach and Coordination			
	Complete	Incomplete	Describe how goal is/will be met
AAA conducts local outreach and marketing of NWD to encourage partnerships and promote access to local home and community-based services	X		NRV Agency on Aging continues to support the expansion of NWD by educating community based agencies and the general public through presentations and meetings on the benefits of
3) Person-Centered Options Counseling			
	Complete	Incomplete	Describe how goal is/will be met
AAA actively implements Person-Centered Options Counseling (PC-OC) to foster a more person-centered NWD system	X		NRV Agency on Aging currently has a supervisor and 2 other staff members employed that can deliver PC-OC.
AAA managers and key staff understand the philosophy, values and concepts of NWD and person-centered thinking	X		NRV Agency on Aging key staff which includes directors, supervisors and program staff regularly participate in trainings on the values and concepts of NWD and person-centered
AAA adheres to statewide Person-Centered Options Counseling standards and all staff remain up to date on annual training requirements <i>Virginia Statewide Options Counseling Standards and Training Requirements:</i> https://www.nowrongdoor.virginia.gov/PersonCenteredOptionsCounseling.htm	X		All staff involved in Person-Centered Options Counseling are currently up to date on annual training requirements and remains committed to meeting the service standards.
4) Streamlined Eligibility			
	Complete	Incomplete	Describe how goal is/will be met
AAA utilizes NWD technology and tools, including Virginia Easy Access, PeerPlace, and NWD training platform to foster system alignment and streamline access of clients to long-term services and supports	X		NRV Agency on Aging utilizes all of these tools.

SERVICES TO BE PROVIDED:

Area Plan Services		Title III B, C, or D	Title III-E Caregiver
X if you provide this service			
Group 1: In-Home Services			
Adult Day Care			
Checking			
Chore			
Homemaker		X	X
Personal Care			
Group 2: Access Services			
Care Coordination			
Care Transitions			
Communication, Referral, Information & Assistance		X	X
Options Counseling			
Transportation		X	X
Assisted Transportation			
Group 3: Legal Assistance			
Legal Assistance		X	
Group 4: Other Services			
Assistive Technology / DME / PERS			
Consumable Supplies			
Emergency Services			
Title III Employment Service			
Long-Term Care Coordinating Activity		X	
Medication Management			
Money Management			
Outreach/Public Information & Education		X	
Residential Repair and Renovation			
Socialization & Recreation			
Volunteer Program			
Group 5: Nutrition Services & Delivery			
Congregate Nutrition		X	
Home Delivered Nutrition		X	
Home Delivered Fee For Service <i>(Indicate here if you provided a FFS Program)</i>	X		
Nutrition Counseling		X	
Nutrition Education		X	
Group 6: Disease Prevention / Health Promotion Services			
Disease Prevention / Health Promotion			
CDSME			
Falls Prevention		X	
Health Education Screening			

Group 7: NFCSP Additional Title III – E Services	
X if you provide this service	
Counseling Services:	
Individual Counseling	
Support Groups	
Caregiver Training	
Respite Voucher:	
Respite Voucher	
Respite Services:	
Institutional Respite	
Other	X
Supplemental Services:	
Financial Consultation	
Direct Payments (Defined Supplemental Services)	
Other Supplemental Services	

Group 8: Elder Rights Services	
Elder Abuse Prevention	X
Group 9: Ombudsman	
Local LTC Ombudsman Program	X

State General Fund Services	
X if you provide this service	
Care Coordination for Elderly Virginians (CCEVP)	
Service Coordination 2	
Service Coordination 1	X
SOS (Senior Outreach to Services)	
Options Counseling	X
Care Transitions	

Information on Other AAA Services Provided (Not Funded by OAA, GF, or Match)

X if you provide this service

Adult Day Care	
Assisted Living	
CDSMP/CDSME	
Certified Application Counselors	
Care Transitions	
Community Action Agency	
DRPT Transportation	
Emergency Services (other than OAA)	
Falls Prevention	
Foster Grandparents	
Home Repair/Modification (other than OAA)	
HUD Housing	
Low Income Home Energy Assistance Program (LIHEAP)	
Managed Care Services	
Medicaid Personal Care	
Medicaid Transportation	
Options Counseling	
PACE	
Public Guardianship & Conservator Program	
RSVP	
Senior Community Service Employment Program (Title V)	
Senior Companions	
Senior Cool Care	X
Senior Farmers' Market Nutrition Program	X
Senior Medicare Patrol	X
SNAP Benefit Counseling	
VICAP	X
Weatherization	
Other (specify)	
Other (specify)	
Other (specify)	
Other (specify)	
Other (specify)	
Other (specify)	
Other (specify)	
Other (specify)	
Other (specify)	
Other (specify)	
Other (specify)	
Other (specify)	
Other (specify)	
Other (specify)	
Other (specify)	
Other (specify)	

Complete the corresponding pages in section C.

AREA PLAN WAIVERS

Waiver to Provide a Direct Service – The Area Plan shall provide that no supportive services, nutrition services or in-home services will be directly provided by an Area Agency on Aging, unless, in the judgment of the State Agency –

1. provision of such services by the Area Agency on Aging is necessary to assure an adequate supply of such services;
2. such services are directly related to the Area Agency on Aging’s administrative functions; or
3. such services can be provided more economically, and with comparable quality, by the Area Agency on Aging.

If you check YES to this question, then provide documentation that supports your request.

Waiver for an Alternative Cost Sharing/Fee for Service Scale – The OAS sliding Fee Scale for your area is the approved sliding scale for the Older Americans Act and General Fund cost sharing/fee for service programs. If you wish to request a waiver to use an alternative sliding fee scale, you must provide a written description for the basis of the scale and attach a copy. Note: **Older Americans Act of 1965, as amended, Section 315(a)(3)** state, “A state shall not permit cost sharing [fee for service] by a low-income older individual if the income of such individual is at or below the Federal poverty line”.

Waiver for Cost Sharing/Fee for Service for Older Americans Act Programs – **Section 315(a)(6) of the Older Americans Act of 1965, as amended:** “An Area Agency on Aging may request a waiver to the State’s cost sharing policies, and the State shall approve such a waiver if the Area Agency on Aging can adequately demonstrate that –

1. a significant proportion of persons receiving services under this Act subject to cost sharing in the planning and service area have incomes below the threshold established in State policy; or
2. cost sharing would be an unreasonable administrative or financial burden upon the Area Agency on Aging.”

NOTE: The Virginia Department for Aging and Rehabilitative Services can not waive cost sharing/fee for service for General Funds. It is the intent of the Virginia General Assembly that General Funds continue to be spent as part of a cost sharing/fee for service program.

If you wish to request a waiver for cost sharing/fee for service for Older Americans Act Programs, you must provide a written description for the basis of the scale and attach a copy.

For years 2 through 4 of the Area Plan, the agency only needs to request Area Plan waivers for services it will be adding or significantly changing for that particular plan year.

Area Plan Services X if you are applying for a Waiver	Direct Service Waiver	Cost Sharing/Fee for Services Waiver	Alternative Cost Sharing/Fee for Services Scale Waiver
Group 1: In-Home Services			
Adult Day Care			
Checking			
Chore			
Homemaker			
Personal Care			
Group 2: Access Services			
Care Coordination			
Care Transitions			
Communication, Referral, Information & Assistance			
Options Counseling			
Transportation			
Assisted Transportation			
Group 3: Legal Assistance			
Legal Assistance			
Group 4: Client Services			
Assistive Technology / DME / PERS			
Consumable Supplies			
Emergency Services			
Title III Employment Service			
Long-Term Care Coordinating Activity			
Medication Management			
Money Management			
Outreach/Public Information & Education			
Residential Repair and Renovation			
Socialization & Recreation			
Volunteer Program			
Group 5: Nutrition Services & Delivery			
Congregate Nutrition			
Home Delivered Nutrition			
Home Delivered Fee For Service			
Nutrition Counseling			
Nutrition Education			
Group 6: Disease Prevention/Health Promotion Services			
Disease Prevention / Health Promotion			
CDSME			
Falls Prevention			
Health Education and Screening			
Group 7: Title III-E NFCSP Services			
Counseling Services:			

Individual Counseling			
Support Groups			
Caregiver Training			
Respite Voucher:			
Respite Voucher			
Respite Services:			
Institutional Respite			
Direct Payments (Respite Services)			
Other			
Supplemental Services:			
Financial Consultation			
Direct Payments (Defined Supplemental Services)			
Other Supplemental Services			
Group 8: Elder Rights Services			
Elder Abuse Prevention			
Group 9: Ombudsman			
Local LTC Ombudsman Program			

Provide a description of the justification(s) checked above: